



HP and Software Concepts International, LLC

Remote Database Administration Services

Ensuring high availability, reliability and performance for Oracle Rdb and CODASYL DBMS databases on HP OpenVMS

Who's managing your database?

It is difficult to find and hire expert Oracle® Rdb and CODASYL DBMS database administrators. Yet, Oracle Rdb and CODASYL DBMS databases are frequently used in mission-critical applications. A database failure or performance problem can be catastrophic to your business. Who's managing your database?

Remote Database Administration Services

The Remote Database Administration (DBA) services offered by Software Concepts International (SCI) is a comprehensive, proactive support solution designed to perform all day-to-day database maintenance, management and monitoring tasks. Our industry-leading team of Oracle Rdb and CODASYL DBMS experts utilize SCI's exclusive remote monitoring tools to implement our proven database management methodologies. This technology allows us to maintain optimal database performance with near zero downtime for database maintenance. If a problem occurs, our team of experts are automatically alerted in near real time, allowing them to quickly identify and resolve issues with minimal or no impact to your business.



Solution benefits

- Permanent staffing solution for Oracle Rdb and CODASYL DBMS DBAs and HP OpenVMS administrators
- 24x7 database monitoring and management to maintain high availability and performance
- Proactive support to prevent failures and performance bottlenecks
- Achieve near zero downtime by utilizing proven maintenance strategies
- Comprehensive DBA tools, tailored specifically to the unique capabilities of Oracle Rdb and CODASYL DBMS

Working together with HP

As a member of the HP Developer & Solution Partner Program, we are able to leverage the sales, marketing and technical resources of HP to create unique solutions across the broad spectrum of HP platforms and operating systems. With access to leading-edge technologies and services, we can meet a wide range of business needs with advanced solutions, developed and delivered quickly, and optimized for reliable performance using the most advanced HP technologies.



Remote DBA Services for Oracle Rdb and CODASYL DBMS

Unlike other vendors who offer a “help desk” to call after a problem occurs, SCI’s Remote DBAs take full responsibility for all of the day-to-day DBA operations and proactively manage your Oracle Rdb and CODASYL DBMS databases. We handle everything from managing backups, to database performance analysis, to resolving database corruption. We are your full time DBAs—24x7.

Based on industry-standard best practice database management methodologies, SCI’s team of leading Oracle Rdb and CODASYL DBMS experts utilize our suite of custom administration tools to monitor the heartbeat of your databases 24x7, capturing and reporting information such as environment changes, database growth, critical errors, missing processes and possible corruption. We automate routine processes for repeatable results, ensuring the performance, availability and stability of the database while minimizing the impact of day-to-day maintenance on the production environment. Whether you are looking to replace your DBA or supplement your existing staff, SCI’s Remote DBA Services are flexible to meet your unique requirements.

HP products supported

Our solutions are supported on industry-standard HP Integrity servers based on the 64-bit Intel® Itanium® 2 processor. When it comes to 64-bit computing, HP Integrity servers are setting the standard, having demonstrated world-leading performance and price/performance across the industry’s most demanding and diverse workloads. From 1-way entry-level systems to the 64-way HP Integrity Superdome server, this family of servers can take on your most challenging application requirements.

Operating systems supported

Our solutions take advantage of the unique capabilities of the HP OpenVMS operating system, delivering a highly reliable, scalable and secure platform to the customer. Solutions based on HP OpenVMS systems provide real business value to the customer, protecting their investment in their solution and their data over the long term. By being cluster-

aware, our solutions are able to take advantage of the leadership disaster tolerance features of HP OpenVMS systems and offer protection to customers not available with other platforms. Combining all of the features of our solution and the underlying operating system and hardware architecture, the customer achieves the best return on investment possible in the industry today.

Building on the value of strong relationships

By working with HP, we have the resources, experience and knowledge of an industry leader to ensure our solution delivers the business results and value your company requires. HP is a company that thrives on innovation, with a proven track record of success in virtually every market, customer segment and region worldwide. Together, we have the technology and services to meet your most demanding needs.

HP together with Software Concepts International has a tremendous range of experience and expertise servicing Fortune 500 companies worldwide across a wide array of industries. HP has been partnering with SCI for more than 20 years, implementing solutions that have provided significant enhancements and optimizations to commercial database engines.

Working together to drive success

By combining standards-based and modular technologies with our leading-edge applications and a full portfolio of services, you gain a powerful, flexible solution that meets your business needs today—and adapts dynamically as those needs change. That’s the foundation for building an agile, responsive enterprise to drive better business outcomes for your long term success.

Technology for better business outcomes

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